



Telecom Management, Inc. d/b/a Pioneer Telephone  
39 Darling Avenue • South Portland • Maine • 04106  
Phone: (207) 774-9500 • Fax: (207) 774-9508  
[www.pioneertelephone.com](http://www.pioneertelephone.com)

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March 29, 2011

SC PUBLIC SERVICE COMMISSION  
CLERK'S OFFICE  
PO DRAWER 11649  
COLUMBIA SC 29211

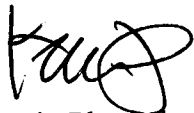
RE: Telecom Management, Inc. dba Pioneer Telephone (Pioneer)  
Authorized Utility Representative Form for Telecoms

To Whom It May Concern:

I have enclosed Pioneer's Form as requested.

Please contact me with any questions or concerns.

Sincerely,



Kevin Photiades  
Regulatory Manager  
[kphotiades@pioneertelephone.com](mailto:kphotiades@pioneertelephone.com)  
(207) 774-9500 x 232

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC                      ☐ CLEC                      ☐ ILEC                      ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Telecom Management, Inc. \_\_\_\_\_  
 Company Name  
 Pioneer Telephone \_\_\_\_\_ (207) 774-9500  
 DbA \_\_\_\_\_ Telephone #  
 39 Darling Ave. \_\_\_\_\_  
 Mailing Address  
 South Portland ME 04106 \_\_\_\_\_  
 City, State, Zip Code  
 Same as above \_\_\_\_\_  
 Business Location  
 \_\_\_\_\_  
 City, State, Zip Code \_\_\_\_\_ County \_\_\_\_\_

## REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.  
 Mailing Address: 2 Office Park Court, Suite 103  
 City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. David Shorey, Director of Operations  
**General Manager** (Include address if different than above.)  
(207) 774-9500 / (207) 774-9508 / dshorey@pioneertelephone.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- B. Donald Hendrix, Customer Service Manager  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
(207) 774-9500 / (207) 774-9508 / dhendrix@pioneertelephone.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C1. Kevin Photiades, Regulatory Manager  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
(207) 774-9500 / (207) 774-9508 / kphotiades@pioneertelephone.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C2. (888) 492-6878  
**Customer Contact (Toll Free Number)**
- D. Lane Gillespie, Communications Network Manager  
**Engineering Operations** (Include address if different than above.)  
(207) 774-9500 / (207) 774-9508 / lgillespie@pioneertelephone.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- E. Lane Gillespie  
**Test and Repair** (Include address if different than above.)  
 \_\_\_\_\_  
 Telephone Number                      Facsimile Number                      E-mail Address

F. David Shorey, Director of Operations  
**Emergencies** (During non-office hours)  
(877) 878-2236 (Confidential – For Emergencies Only) / /  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Kevin Photiades, Regulatory Manager  
**Regulatory Officer** (Include address if different than above.)  
/ /  
Telephone Number Facsimile Number E-mail Address

H. Kevin Photiades, Regulatory Manager  
**Dual Party Mailings** (Name)  
Mailing Address  
/ /  
Telephone Number Facsimile Number E-mail Address

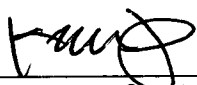
I. Kevin Photiades, Regulatory Manager  
**Interim LEC Fund Mailings** (Name)  
Mailing Address  
/ /  
Telephone Number Facsimile Number E-mail Address

J. Kevin Photiades, Regulatory Manager  
**Universal Service Fund Mailings** (Name)  
Mailing Address  
/ /  
Telephone Number Facsimile Number E-mail Address

K. Kevin Photiades, Regulatory Manager  
**Gross Receipts Mailings** (Name)  
Mailing Address  
/ /  
Telephone Number Facsimile Number E-mail Address

L. Kevin Photiades, Regulatory Manager  
**Lifeline Mailings** (Name)  
Mailing Address  
/ /  
Telephone Number Facsimile Number E-mail Address

Kevin Photiades  
This form was completed by (print name)  
Regulatory Manager  
Title

  
Signature  
3/28/11  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)